MIECHV Qualitative Data

September 26, 2014

Caretakers (N=87)

- Children First
  - Engaged: N=27 participants
  - Unengaged: N=15 participants
- OCAP
  - Engaged: N=15
  - Unengaged: N=4
- PAT
  - Engaged: N=26
  - Unengaged: N=0

Most Helpful About Program

- Children First
  - Education/Information (engaged 74%; unengaged 60%)
  - Provider (engaged 15%; unengaged 13%)
- OCAP
  - Education/Information (engaged 53%)
  - Provider (engaged 73%; unengaged 100%)
- PAT
  - Education/Information (engaged 19%)
  - Support (engaged 8%)

Reason for Enrolling

- Children First
  - Education/Information (engaged 85%; unengaged 73%)
  - Support (engaged 52%; unengaged 13%)
  - Insecure/Anxious (engaged 15%; unengaged 13%)
  - Stress/overwhelmed (engaged 4%; unengaged 27%)
- OCAP
  - Education/Information (engaged 60%; unengaged 100%)
  - Support (engaged 47%; unengaged 50%)
  - Referred or recommended (engaged 40%)
  - Parent characteristics (engaged 27%; unengaged 50%)
- PAT
  - Education/Information (engaged 77%)
  - Support (engaged 42%)
  - Referred or recommended (engaged 35%)

Engagement

- Children First
  - Education/Information (engaged 49%; unengaged 13%)
  - Provider (engaged 100%; unengaged)
    - Support (engaged 59%; unengaged 13%)
    - Approach (engaged 21%; unengaged 13%)
    - Characteristics/personality(engaged 45%; unengaged 80%)
- OCAP
  - Education/Information (engaged 67%; unengaged 50%)
  - Provider (engaged 93%; unengaged 100%)
    - Support (engaged 67%; unengaged 50%)
    - Approach (engaged 47%; unengaged100%)
    - Characteristics/personality (engaged 93%; unengaged100%)
  - Parent-child activities (engaged 20%; unengaged)
- PAT
  - Education/Information (engaged 42%)
  - Provider (engaged 96%)
    - Support (engaged 77%)
    - Approach (engaged 69%)

Attrition

- Factors for Not Engaging in Home Visiting
- Children First
  - Provider (engaged 96%; unengaged 93%)
    - Approach (engaged 67%; unengaged 80%)
    - Characteristics/personality (engaged 52%; unengaged 53%)
  - Program characteristics (engaged 30%; unengaged 27%)
  - Issues with time (engaged 19%; unengaged 27%)
- OCAP
  - Provider (engaged 100%; unengaged 100%)
    - Approach (engaged 80%; unengaged 50%)
    - Characteristics/personality (engaged 49%; unengaged 100%)
  - Issues with time (engaged 20%; unengaged 50%)
  - Program characteristics (engaged 47%;)
- PAT
  - Provider (engaged 46%)
    - Approach (engaged 27%)
    - Characteristics/personality (engaged 31%)
  - Issues with time (engaged 39%)
  - Program characteristics (engaged 39%)

Providers (N=54)

- Children First
  - 25 providers
- OCAP
  - 11 providers
- PAT
  - 18 providers

Difficult Issues to Address

- Children First
  - Substance Abuse (24%)
  - Child Abuse and Neglect (20%)
  - Unsafe/unclean environment (20%)
  - Domestic Violence (18%)
- OCAP
  - Domestic Violence (37%)
  - Birth control (27%)
- PAT
  - Domestic Violence (27%)
  - Unsafe/unclean environment (22%)

What Helps Families Engage?

- Children First
  - Provider (48%)
    - Building Relationships, Genuinely Caring, Constant Presence, Guidance/Coaching, Flexibility, Nonjudgmental, Engaging
  - Participant Characteristics (56%)
    - Receptive to Information, Motivated, Resourceful/Innovative, Young, Trusting
- OCAP
  - Provider (72%)
    - Compassionate, culturally sensitive, engages others in home, nonjudgmental , persistent, provider-participant personality match, easily builds relationships
  - Participant characteristics (73%)
    - Wanting a better life for children, first time mother, higher education, Latino mothers, motivated , young
  - Support System (36%)
- PAT
  - Provider (67%)
    - Addresses concerns, builds trust, experience with children, flexible, follows through, family strengh based, nonjudgmental, not pushy, easily builds relationships, same language
  - Participant characteristics (83%)
    - Acknowledges issues, wanting a better life for children, higher education, motivated, open to change, realistic expectations for child, wanting child enrichment

Barriers to Engagement

- Children First
    - Chaotic/Unstable Life (24%), Other Priorities/Limited Time (24%), Keeping Scheduled Visits (16%), Negative Family Influences Regarding Program (7%), Mental Health Issues (6%), Provider Filing Child Welfare Report (6%), Lack of Support (6%)

- OCAP
    - Participant characteristics (73%), Fear of DHS Involvement (45%), Basic Needs Not Met (36%), Culture (36%), Family Influence (27%), Participant Issues with Time (27%), Lack of Support (27%), Transient or Unstable Life (36%), Feeling pressured into Program (18%),

- PAT
    - Participant characteristics (89%), Transportation (61%), Busy/limited time (56%), Transient or Unstable Life (39%), Language Barrier (33%), Distracted During Visits (11%), Lack of Support (11%), Number of Children (11%), Paperwork (11%),

Additional Supports Needed

- Children First
  - Updated Trainings (16%)
    - 50% of these indicated need for mental health training
  - Social Worker Employed to Assist (13%)
  - Provider Safety Information (8%)
  - Family Resource Guide (8%)
- OCAP
  - Additional Training (18%)
- PAT
  - Additional Training (11%)
  - Additional Monetary Compensation (11%)
  - Someone Accompanying Providers on Visits (11%)

Children First Provider

- "And even the times that you're there, you're not sure if you're really effective. The mountain is so huge and then sometimes you get some reinforcement after they graduate and they send you a message or they call you and tell you their child is doing well and thank you so much for helping them be a good mom, and you think, you did that. And you're so proud of them and you know you didn't make them be a good mom but they give you so much credit for it. It's amazing. It really…and sometimes you never know that like you don't have opportunity to ever know how they really feel about you because they went on with their life and it's like tossing the stone or the pebble into the pond and the rippling effect."